
INVISACOOK® LLC COOKING APPLIANCE WARRANTY

Applies to products purchased after December 2021

LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, INVISACOOK brand of INVISACOOK (hereafter "INVISACOOK") will pay for factory specified parts and repair labor to correct defects in materials or workmanship. Service must be provided by a INVISACOOK designated service company. This limited warranty is valid in Israel which applies only when the major appliance is used in the country in which it was purchased.

SECOND THROUGH FIFTH YEAR LIMITED WARRANTY ON CERTAIN COMPONENT PARTS

In the second through fifth years from the date of purchase, when this appliance is operated and maintained according to instructions attached to or furnished with the product, INVISACOOK will pay for factory specified parts for the following components (if applicable to the product) if defective in materials or workmanship:

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|--------------------------------|-----------------------|
| ■ Electric coil element | ■ Electronic controls |
| ■ Touch Pad and microprocessor | ■ Magnetron |
| ■ Controller | ■ Sealed pc board |

ITEMS EXCLUDED FROM WARRANTY

This limited warranty does not cover:

1. Service calls to correct the installation of your unit, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
2. Consumable parts are excluded from warranty coverage.
3. Repairs when your unit is used for other than normal, single-family household use **or when it is used in a manner that is contrary to published user or operator instructions and/or installation instructions.**
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of consumables or cleaning products not approved by INVISACOOK LLC.
5. Cosmetic damage, or other damage to your unit, including and not limited to countertop materials used for use with the INVISACOOK unit, unless such damage results from defects in materials or workmanship and is reported to INVISACOOK within 30 days from the date of purchase.
6. Any food loss due to product failures.
7. Costs associated with the removal from your home of your unit for repairs. The unit is designed to be repaired in the home and only in-home service is covered by this warranty.
8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
9. Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized INVISACOOK servicer is not available.
10. The removal and reinstallation of your unit if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
11. Unit with original model/serial numbers that have been removed, altered or cannot be easily determined. This warranty is void if the factory applied serial number has been altered or removed from your major appliance.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIRS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. INVISACOOK SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU.

If you need service, first see the "Troubleshooting" section of the Use & Care Guide. After checking "Troubleshooting," you may find additional help by checking the "Assistance or Service" section or by contacting us at: www.invisacook.co.il



INVISACOOK® COOKING LIMITED WARRANTY

Applies to products purchased after December 1, 2021

PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please include the following information available when you contact invisacook

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address



FIVE YEAR LIMITED WARRANTY

WHAT IS COVERED

TWO YEAR LIMITED WARRANTY (PARTS & LABOR)

For two years from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, INVISACOOK brand (hereafter "INVISACOOK") will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased or, at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

THIRD THROUGH FIFTH YEAR LIMITED WARRANTY (CERTAIN COMPONENT PARTS ONLY - LABOR NOT INCLUDED)

In the third through fifth years from the date of original purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, INVISACOOK will pay for factory specified parts for the following components to correct non-cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased. This is a limited 5-year warranty on the below named parts only and does not include repair labor.

- Electric coil element
- Touch Pad and microprocessor
- Fan and each unit, if due to thermal breakage
- Electronic controls
- Magnetron
- Sealed pc board

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.

Service must be provided by a INVISACOOK designated service company. This limited warranty is valid only in Israel and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential or multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. Service to correct improper product maintenance or installation, installation not in accordance with electrical codes or correction of household electrical (i.e. house wiring and/or fuses).
3. Consumable parts (i.e. plugs, cables, or other electrical accessories).
4. Defects or damage caused by the use of non-genuine INVISACOOK parts or accessories.
5. Conversion of your product from natural gas or L.P. gas.
6. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by INVISACOOK.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
8. Damage or repairs to any solid service countertop, island, service area or portable top unit that has resulted by and through negligence or misuse, not directly resulting from the Invisacook unit.
9. Cosmetic damage, or other damage to your product, including and limited to any and all countertop surfaces, unless such damage results from defects in materials or workmanship and is reported to INVISACOOK within 30 days from the date of purchase.
10. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
11. Food loss due to product failure.
12. Pick-up or delivery. This product is intended for in-home repair.
13. Travel or transportation expenses for service in remote locations where an authorized INVISACOOK service is not available.
14. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
15. Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF OR FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. INVISACOOK SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGE

